

CHINA LESSO GROUP HOLDINGS LIMITED

(Incorporated in the Cayman Islands with limited liability)

(Stock Code: 2128)

(the “**Company**”)

SHAREHOLDER COMMUNICATION POLICY (the “Policy**”)****1. Purpose**

The provisions of the Policy are intended to set out the channels and mechanisms currently in place to ensure that shareholders of the Company, including individual and institutional shareholders (collectively “**Shareholders**”) and, where appropriate, general investors, including prospective investors of the Company and financial analysts (collectively “**Investors**”), receive from the Company timely, comprehensive, consistent and understandable information on the Company (including its financial performance, strategic objectives and plans, significant developments, governance and risk profiles) and convey their views on various matters affecting the Company, and set out the actions taken by the Company to solicit and understand the views of Shareholders and other stakeholders, so as to allow Shareholders to actively interact with the Company and exercise their rights as Shareholders in an informed manner.

2. Overall Policy

- 2.1 The Board will maintain ongoing dialogues with Shareholders and Investors and will review the Policy annually to ensure that it effectively maintains communication with Shareholders and reflects current best practices.
- 2.2 The main channels through which the Company disseminates information to Shareholders and Investors are: the Company’s financial reports (interim and annual reports), annual general meetings and any other general meetings that may be held, as well as disclosures required by laws and regulations available on the Company’s website (<https://www.lesso.com>) and the website of The Stock Exchange of Hong Kong Limited (“**HKEX**”) (<https://www.hkexnews.hk>).
- 2.3 The Company will ensure effective and timely dissemination of information to Shareholders and Investors at all times. Any questions about the Policy should be addressed to the Company Secretary of the Company.

3. Communication Channels

General meeting

- 3.1 The Board is committed to maintaining constant dialogues with Shareholders, in particular direct communication with Shareholders in the annual general meetings or other general meetings of the Company.
- 3.2 The Board Chairman and the Chairman of each of the Board Committees (or their designated representatives) will attend the annual general meetings and other general meetings to answer questions from Shareholders.
- 3.3 The general meetings provide an opportunity for constructive communication between the Company and Shareholders. The Company encourages Shareholders to actively attend the general meetings, fulfill their obligations, exercise their voting rights on major matters of the Company, and express their opinions on the Company's affairs. If a Shareholder is unable to attend in person, he may authorize a representative to attend, speak and vote on his behalf at the meetings.
- 3.4 Appropriate arrangements are in place to encourage Shareholders to participate in the annual general meetings. The Company will regularly review the forms and procedures of general meetings and make appropriate changes as necessary to meet the needs of Shareholders, so as to improve their experience and enhance their participation at the meetings.

Corporate communication

- 3.5 The Company has adopted electronic dissemination of corporate communications ("**Corporate Communications**"), which refers to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.
- 3.6 All Corporate Communications prepared in accordance with the Rules Governing the Listing of Securities on HKEX will be available on the websites of HKEX and the Company for access and download by Shareholders and Investors at any time. Shareholders and Investors who wish to be notified of the Corporate Communications published by the Company may also subscribe for the News Alerts service on the website of HKEX.
- 3.7 Corporate Communications are written in plain English and Chinese to facilitate the understanding of Shareholders and Investors. Shareholders who have the right to elect their preferred means of receiving the Corporate Communications, whether in printed form or electronically, are recommended to complete and return a reply form to the Company's branch share registrar.

For details, please refer to the publications (as applicable) below:

Registered Shareholders	Non-registered Shareholders through an intermediary under The Central Clearing and Settlement System (CCASS)
<ul style="list-style-type: none">• Notification Letter	<ul style="list-style-type: none">• Notification Letter
<ul style="list-style-type: none">• Reply Form	<ul style="list-style-type: none">• Reply Form

- 3.8 Shareholders are encouraged to elect the environmentally friendly option of receiving email notifications regarding the publication of Corporate Communications and accessing them on the website(s) of HKEX and/or the Company instead of receiving printed copies. Shareholders should provide their email addresses to the Company's Branch Share Registrar in order to facilitate timely and effective communications for this purpose.

Company website

- 3.9 Information announced by the Company on the website of HKEX, including Corporate Communications, result announcements, constitutional documents and other regulatory disclosures, and publications of the Company will also be available on the "Investor Relations" page of the Company's website as soon as practicable thereafter to ensure that Shareholders have timely access to the latest information of the Company.

Shareholder's enquiries

- 3.10 If a Shareholder has any questions about his holdings, he should address them to the Company's Branch Share Registrar, Computershare Hong Kong Investor Services Limited. The contact details are as follows:

Computershare Hong Kong Investor Services Limited

Rooms 1712–1716, 17th Floor,
Hopewell Centre,
183 Queen's Road East,
Wanchai, Hong Kong
Tel: (852) 2862 8555

- 3.11 Shareholders and Investors may request access to public information of the Company at any time.
- 3.12 Shareholders and Investors can contact our investor relations for any enquiries about the Company.

iPR Ogilvy & Mather

40th Floor, United Asia Finance Centre
333 Lockhart Road, Wan Chai, Hong Kong
Tel: (852) 2136 6185
Fax: (852) 3170 6606
Email: ir@lesso.com

4. Shareholder's Privacy

- 4.1 The Company understands the importance of protecting personal data to safeguard the trust of Shareholders. The Company is committed to complying with applicable data protection laws to protect the privacy of Shareholders. Unless otherwise required by law, the Company will not disclose Shareholders' information without their consent.

5. Communication with Investors

- 5.1 In addition to the public information available on the Company's website and HKEX, the Company also arranges press conferences, promotional tours and meetings with Investors from time to time to facilitate the Company's communication with Investors.
- 5.2 Any contact or communication between directors and employees of the Company with Investors, the media or other outside parties shall be subject to the disclosure obligations and requirements set out in the Company's Inside Information Policy.

In the event of any discrepancy between the Chinese and English versions of the document, the English version shall prevail.

Updated on 31 January 2024